

BEFORE THE ARIZONA CORPORATION COMMISSION 1 2 SUSAN BITTER SMITH Chairman Arizona Corporation Commission 3 **BOB STUMP** DOCKETED Commissioner **BOB BURNS** 4 APR 2 3 2015 Commissioner **DOUG LITTLE** 5 Commissioner DOCKETED BY TOM FORESE 6 Commissioner 7 8 IN THE MATTER OF THE APPLICATION DOCKET NO. T-04259A-14-0327 OF GLOBAL CONNECTION INC. OF 9 AMERICA DBA STAND UP WIRELESS FOR APPROVAL TO EXPAND ITS **ORDER** 10 ELIGIBLE TELECOMMUNICATIONS CARRIER SERVICE AREA. 11 12 13 14 Open Meeting April 14 and 15, 2015 15 Phoenix, Arizona BY THE COMMISSION: 16 **FINDINGS OF FACT** 17 18 1. On September 10, 2014, Global Connection Inc. of America dba Stand Up Wireless 19 ("GCI") filed an application requesting to expand its Eligible Telecommunications Carrier ("ETC") 20 designated service area in Arizona. The Arizona Corporation Commission ("ACC" or "Commission") 21 designated GCI a wireless, Lifeline-only ETC in Decision No. 73556, on October 17, 2012. 22 On January 15, 2015, GCI filed an amended application to replace the September 10, 23 2014 application as the original application contained zip codes that encompassed only Tribal Lands. 24 GCI does not serve Tribal Lands and removed 32 zip codes from the previous list of zip codes 25 expanding its existing ETC designated service area. 26 27

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DESIGNATED SERVICE AREA

3. Since the time GCI received ETC designation from the Commission, it has become aware that there are additional zip codes where its underlying carriers, Sprint Nextel ("Sprint") and Verizon Wireless ("Verizon") have coverage. GCI performed an analysis comparing Sprint and Verizon's coverage with areas where GCI is not currently designated as an ETC and requests to add the resulting zip codes, identified in Attachment 1, to the current zip codes in its current designated service area. For those zip codes that encompass tribal lands, GCI requests to serve only the non-tribal areas of the zip code.

STAFF ANALYSIS

- 4. In Decision No. 73556, the Commission required that should GCI expand its Lifeline service beyond the designated service area specified in this application, GCI is required to seek ETC designation from the Commission to serve the additional area.¹ GCI currently is authorized to provide Lifeline services in 405 zip codes in Arizona. In this application, GCI seeks to add an additional 126 zip codes to its designated service area.
- 5. In the course of its review of GCI's Application, Staff found the Federal Communication Commission ("FCC") issued GCI a Notice of Apparent Liability for Forfeiture ("NAL") on December 9, 2013.² The NAL alleges that GCI willfully violated 47 C.F.R. §§ 54.407, 54.409, and 54.410 by requesting and receiving reimbursement payments from the Universal Service Fund for intra-company duplicate Lifeline enrollments. An intra-company duplicate occurs when a consumer is provided more than one Lifeline service by a single company. The basis for the NAL is Universal Service Administrative Company's ("USAC's") in-depth validation review of a sample of months in 2012 and 2013 for ten states to identify intra-company and inter-company Lifeline service duplicates. An inter-company duplicate occurs when a consumer is provided Lifeline service by more than one company. Arizona was one of the ten states reviewed and information pertaining to Arizona Lifeline customers for April 2013 and May 2013 was included in the review. Of 121,823 subscribers

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¹ See Decision No. 73556, Page 15, lines 19-21.

² FCC 13-155 (December 9, 2013).

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RECOMMENDATION

reports that GCI is in compliance.

duplications are eliminated.

8. Staff recommends the application of GCI to add 126 zip codes to its current designated service area be approved as requested. In addition, Staff recommends that GCI be required to file to include the additional zip codes in its existing ETC tariff within 30 days of the date of the Decision in this matter.

included in the ten-state review, 3 USAC identified 2,231 intra-company duplicates during the period

of June 2012 through May 2013, thus 1.8% of the total number of customers were intracompany

duplications. GCI provided information which indicates that the percentage of Arizona Lifeline

("NLAD") came online on April 3, 2014 and is now used to ensure that only eligible households will

receive one federal Lifeline benefit per household from ETCs and intra- and inter-company

no complaints, inquiries, or opinions about GCI for the period of January 1, 2011 to September 17,

2014. According to the Corporations Division, GCI is in good standing. The Compliance Section

Since the time the NAL was issued, the National Lifeline Accountability Database

The Consumer Services Section of the Utilities Division reports that there have been

duplicates for it was less than .02 percent of its Arizona customers.

9. Staff further recommends GCI be required to file as a Compliance item a status update on the FCC's NAL proceeding every six months from the effective date of this Decision, for a period of two years or until the FCC resolves the matter. If, after two years and the FCC has not resolved the matter, GCI may request that the Commission rescind this reporting requirement.

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³ Public Utilities Commission of the State of California, Resolution T-1746, pgs 12-13, Due Diligence, December 18, 2014.

CONCLUSIONS OF LAW

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- Global Connection Inc. of America dba Stand Up Wireless is a telecommunications 1. company as defined in A.R.S. § 40-201(46) and is a "telecommunications carrier" as defined in 47 U.S.C. § 153(51). Global Connection Inc. of America is also a reseller of Commercial Mobile Radio Service as defined in 47 U.S.C. § 20.3 and A.A.C. R14-2-1201(8).
 - 2. The Commission has jurisdiction over the subject matter of the Application.
- 3. Under 47 U.S.C. § 214(e)(2), the Commission must establish the geographic area for the purposes of determining universal service obligations and support mechanisms. Global Connection Inc. of America's Application requests an expansion to its ETC designated service area to include the new zip codes listed in Attachment 1.
- 4. The Federal Communication Commission issued Global Connection Inc. of America a Notice of Apparent Liability for Forfeiture ("NAL") on December 9, 2013.4 The NAL alleges that Global Connection Inc. of America willfully violated 47 C.F.R. §§ 54.407, 54.409, and 54.410 by requesting and receiving reimbursement payments from the Universal Service Fund for intra-company duplicate Lifeline enrollments..

ORDER

IT IS THEREFORE ORDERED that the Application of Global Connection Inc. of America dba Stand Up Wireless to add 126 additional zip codes to extend its current Eligible Telecommunications Carrier designated service area pursuant to U.S.C. § 214(e)(1) for the purpose of receiving federal universal service support in Arizona, as set forth in Attachment 1 attached hereto and incorporated herein by reference, be and hereby is granted as discussed herein.

IT IS FURTHER ORDERED that GCI shall file to include the additional zip codes in its existing ETC tariff within 30 days of the date of the Decision in this matter

IT IS FURTHER ORDERED that GCI file, as a compliance item in this docket, a status update on the FCC's NAL proceeding every six months from the effective date of this Decision, for a

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⁴ FCC 13-155 (December 9, 2013).

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	Zipcode Zip_Postal_City ADDITIONAL	State
1		AZ
_	85073 PHOENIX	AZ
3		AZ
4		AZ
5	85237 KEARNY	AZ
6	85256 SCOTTSDALE	AZ
7	85262 SCOTTSDALE	AZ
8	85264 FORT MCDOWELL	AZ
9	85273 SUPERIOR	AZ
10	85279 FLORENCE	AZ
11	85289 TEMPE	ΑZ
12	85290 TORTILLA FLAT	ΑZ
13	85292 WINKELMAN	ΑZ
14	85313 GLENDALE	ΑZ
15	85320 AGUILA	ΑZ
16	85321 AJO	AZ
17	85324 BLACK CANYON CITY	ΑZ
18	85325 BOUSE	AZ
19	85332 CONGRESS	ΑZ
20	85341 LUKEVILLE	ΑZ
21	85344 PARKER	ΑZ
22	85347 ROLL	ΑZ
23	85348 SALOME	ΑZ
24	85356 WELLTON	AZ
25	85357 WENDEN	ΑZ
26	85362 YARNELL	ΑZ
27	85371 POSTON	ΑZ
28	85390 WICKENBURG	ΑZ
29	85501 GLOBE	ΑZ
30	85531 CENTRAL	AZ
31	85533 CLIFTON	ΑZ
32	85534 DUNCAN	ΑZ
33	85535 EDEN	AZ
34	85536 FORT THOMAS	ΑZ
35	85539 MIAMI	AZ
36	85540 MORENCI	AZ
37	85541 PAYSON	AZ
38	85543 PIMA	AZ
39	85544 PINE	AZ
40	85545 ROOSEVELT	AZ
41	85546 SAFFORD	AZ
42	85548 SAFFORD	AZ
43	85551 SOLOMON	AZ
44	85552 THATCHER	AZ
45	85554 YOUNG	AZ
46	85601 ARIVACA	AZ
47	85602 BENSON	AZ AZ
48	85607 DOUGLAS	AZ AZ
49	85610 ELFRIDA	AZ AZ
50 E1	85611 ELGIN	AZ
51	85615 HEREFORD	AZ

	Zipcode	Zip_Postal_City	State
5	2 85621	NOGALES	ΑZ
5	3 85624	PATAGONIA	ΑZ
5	4 85625	PEARCE	ΑZ
5.	5 85633	SASABE	ΑZ
5	6 85637	SONOITA	ΑZ
5	7 85638	TOMBSTONE	ΑZ
5	8 85643	WILLCOX	ΑZ
5	9 85671	SIERRA VISTA	ΑZ
6	0 85720	TUCSON	ΑZ
6	1 85736	TUCSON	ΑZ
6	2 85775	TUCSON	ΑZ
6	3 85777	TUCSON	ΑZ
6	4 85901	SHOW LOW	ΑZ
6	5 85902	SHOW LOW	ΑZ
6	85911	CIBECUE	ΑZ
6	7 85912	WHITE MOUNTAIN LAKE	ΑZ
68	85920	ALPINE	ΑZ
69	9 85922	BLUE	ΑZ
70	85923	CLAY SPRINGS	ΑZ
7:	1 85924	CONCHO	ΑZ
73	2 85925	EAGAR	ΑZ
73	85926	FORT APACHE	ΑZ
74	4 85927	GREER	ΑZ
7:	5 85928	HEBER	ΑZ
76	85929	LAKESIDE	ΑZ
7	7 85930	MCNARY	ΑZ
78	85931	FOREST LAKES	ΑZ
79	85932	NUTRIOSO	ΑZ
80	85933	OVERGAARD	ΑZ
8:	1 85934	PINEDALE	ΑZ
82	85935	PINETOP	ΑZ
83	85936	SAINT JOHNS	ΑZ
84	85937	SNOWFLAKE	ΑZ
85	85938	SPRINGERVILLE	ΑZ
86	85939	TAYLOR	ΑZ
87	85940	VERNON	ΑZ
88	85941	WHITERIVER	ΑZ
89	86001	FLAGSTAFF	ΑZ
90		GRAY MOUNTAIN	ΑZ
91		CAMERON	ΑZ
92		COLORADO CITY	ΑZ
93		FREDONIA	ΑZ
94		HAPPY JACK	ΑZ
95		INDIAN WELLS	ΑZ
96		MARBLE CANYON	ΑZ
97		MORMON LAKE	ΑZ
98		WILLIAMS	ΑZ
99		NORTH RIM	ΑZ
100		PRESCOTT	ΑZ
101		PRESCOTT	ΑZ
102	86321	BAGDAD	ΑZ

2	Zipcode	Zip_Postal_City	State
103	86323	CHINO VALLEY	ΑZ
104	86324	CLARKDALE	ΑZ
105	86332	KIRKLAND	AZ
106	86334	PAULDEN	AZ
107	86336	SEDONA	AZ
108	86337	SELIGMAN	ΑZ
109	86338	SKULL VALLEY	AZ
110	86343	CROWN KING	AZ
111	86401	KINGMAN	AZ
112	86406	LAKE HAVASU CITY	AZ
113	86411	HACKBERRY	ΑZ
114	86432	LITTLEFIELD	ΑZ
115	86433	OATMAN	ΑZ
116	86434	PEACH SPRINGS	ΑZ
117	86437	VALENTINE	AZ
118	86441	DOLAN SPRINGS	AZ
119	86442	BULLHEAD CITY	AZ
120	86443	TEMPLE BAR MARINA	. AZ
121	86444	MEADVIEW	AZ
122	86445	WILLOW BEACH	AZ
123	86508	LUPTON	AZ
124	86520	BLUE GAP	ΑZ
125	86540	NAZLINI	AZ
126	86547	ROUND ROCK	AZ